



European Datacomm recognizes that every type of customer has unique security requirements. EDC's expertise lies in providing cost-effective tracking products and monitoring solutions that meet a wide range of applications and different customer needs.

### EDC75 - Why is the EDC75 so unique ?

Throughout the world, military and governmental peacekeeping and aid forces face an increasing need to provide safety and security to mission personnel and vehicles in remote locations.

The EDC75 is a unique quality product from EDC NV, providing reliable data links for tracking of mobile assets in security applications worldwide. It is only manufactured in small volumes on demand of a very select and limited number of clientele, having the need for worldwide:

- Security
- Tracing & tracking
- Very specific demands in the field of security information to be monitored simultaneously in:
  - a fleet management environment
  - a specific individual security environment;

### EDC75 – Secure Fleet Management Web and EDCTrack Security Platform

The EDC75 Secure FMS Web application provides display of near real-time location information for surveillance and monitoring the movement of personnel and mobile assets in remote areas, beyond the reach of regular communications networks, anywhere in the world.

For applications with demanding security requirements, alarm events can be transmitted simultaneously via satellite communications through the EDCTrack Security Platform Gateway to the customers operational headquarters and to the EDC75 Call Centre Monitoring Control Room, providing critical surveillance of alarm events on a 24-hour basis.

The EDCTrack Platform Gateway allows to dispatch location and incident information to a number of customer definable destinations, either using EDC's Secure Web Fleet Management or the EDC Call Centre monitoring services, or making use of a combination of both for critical incident monitoring.

The EDC call center will execute the instructions of the client according to the procedures agreed upon.

## EDC Quality Control

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To ensure the highest level of material and network integrity, EDC maintains strict site security access control and quality control procedures.

The EDC75 product and backoffice have a permanent quality control on:

- the performance of the units
- the good and logical working of the procedures
- operational performance supervision of the call centres by checking response times and providing assistance in case of emergency and if necessary even taking over alarm handling.

## EDC Support

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EDC has an advanced support infrastructure in place providing our technical help desk engineers with remote system monitoring applications for software maintenance and system troubleshooting 24 hours a day, 7 days a week.

The EDC help desk team supplies multilingual technical and maintenance support for system problems or equipment failures. For product lines where such support is appropriate EDC provides 24-7 help desk support.

## EDC75 cartography solutions

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EDC75 is also available in combination with satellite photographic mapping, this for areas where no normal cartography exists or in order to give actual geographic information for special applications or missions. The pricing for the satellite mapping is not included in the EDC75 standard pricing and depends on the specific application needs.

All these elements together make the EDC75 a unique product, offering flexibility and most of all a tracking solution whatever the problem may be wherever on our planet.

